Crazytel.com.au

Change of Account Ownership

Use this form to transfer a Crazytel account or service from one person or business to another. Both the current and the new account holder need to sign.

Free call 1800 272 998 | **helpdesk@crazytel.com.au** | **crazytel.com.au**

About this form

Use this application to:

- transfer ownership to a family member, friend, housemate or similar;
- transfer ownership because of a business acquisition (and a later change of ABN or trading name); or
- transfer a service (for example, a DID) to another account.

Email your completed and signed form to helpdesk@crazytel.com.au.

1 Current customer account details

Please type your answers, or print neatly in the spaces provided if you are filling this in by hand. * Required fields.

Applicant (individual or company name) *

For businesses, trading name (if applicable) *

Crazytel client ID

ABN (for businesses) *

ABN only mandatory for businesses

Date of birth (for individuals) *

Date of birth only mandatory for individuals

Contact name *

Contact email address *

Postal address *

Suburb/Town *

State *

Postcode *

Telephone (business hours) *

Mobile

Fax

2 Affected services *(please select one)*

Tell us the usernames or phone numbers of the services affected by this change. You can also use the Additional information section if you need more room.

- ◯ Change ownership for all existing services on this account
- ◯ Change ownership for only the services specified below

3 Current account holder declaration

I hereby request to transfer all Crazytel services (or only the services specified above) on my Crazytel account to the new account holder named in section 5 of this form. I understand that unless the account username is changed in section 6 of this form, my emails may be accessible to the new user.

This change is to take effect from this date (the new rollover date):

If the account is in credit, please select one:

- ◯ Transfer the credit to the new account holder
- ◯ Please refund the credit

Please note: Crazytel does not provide pro-rata credits for part months billed in advance. If the applicant is a company, the person signing confirms they are authorised to sign this agreement on behalf of the company.

Signature * **Date** * **Name** *

4 Additional information

Add anything else we should know, for example changes to other specific services affected by this change, changes to authorised contacts (administrative, billing, technical), or any other relevant information.

You can attach an extra sheet if you need more space.

5 New account holder details

Please type your answers, or print neatly in the spaces provided if you are filling this in by hand. * Required fields.

Applicant (individual or company name) *

For businesses, trading name (if applicable) *

Crazytel client ID (if existing)

ABN (for businesses) *

ABN only mandatory for businesses

Date of birth (for individuals) *

Date of birth only mandatory for individuals

Contact name *

Contact email address *

Postal address *

Suburb/Town *

State *

Postcode *

Telephone (business hours) *

Mobile

Fax

6 New account holder authorisation

The applicant accepts and agrees to the Crazytel Customer Relationship Agreement, the Crazytel Service Description documents that apply to the services being transferred (all available at crazytel.com.au/legal/documents), and the Additional Notes below. By agreeing to and signing this form, you accept responsibility for any remaining contract term on the service(s), and agree to pay any early cancellation charges if the service(s) are cancelled while under contract.

The applicant also confirms they are 18 years of age or older. If the applicant is a company, the person signing confirms they are authorised to sign this agreement on behalf of the company.

Signature *

Date *

Additional notes

- For your security and privacy, please give us all the information we ask for. We use it to set up and manage your account. For registered businesses we need your Australian Business Number (ABN), and for individuals your date of birth.
- We cannot process a change of account ownership until the form is completed in full and signed by both the current and the new account holder. If that is not possible, we may need more supporting documents. Please call Crazytel Billing on **1800 272 998**.

Crazytel (Crazy Telecommunications), ABN 66 629 066 771. Version 1.0, October 2026. Next review: October 2027. Current version: crazytel.com.au/legal/documents.