Crazytel.com.au

International Roaming Rates

What it costs to use your Crazy 5G SIM overseas, and which countries are in Zone 1, Zone 2 and Zone 3. All prices include GST.

Free call 1800 272 998 | **helpdesk@crazytel.com.au** | **crazytel.com.au**

Zone 1: $10 per day

A 5G roaming pack with 3000 minutes, 3000 SMS and 5GB of data.

Zone 2: pay as you go

Per minute, per SMS and per MB rates. Higher than Zone 1.

Zone 3: pay as you go

Satellite and maritime networks. Highest rates.

Zone 1: 5G roaming pack

Price	**$10.00 per day, per 5G roaming pack**
Voice minutes	3000 minutes
SMS	3000 messages
Data	5GB

A roaming pack may apply more than once in the same calendar day. Once any one allowance (voice, SMS or data) is exceeded within the current calendar day, a new 5G roaming pack is applied and the remaining allowance on the earlier pack is forfeited.

Zone 1 countries (154 destinations)

AeroMobile
Afghanistan
Aland Islands
Albania
Anguilla
Antigua and Barbuda
Argentina
Armenia
Aruba
Austria
Azerbaijan
Bahrain
Bangladesh
Barbados
Belarus
Belgium
Bermuda
Bolivia
Bonaire
Bosnia and Herzegovina
Botswana
Brazil
British Virgin Islands
Brunei
Bulgaria
Burkina Faso
Cambodia
Cameroon
Canada
Cayman Islands
Chile
China
Colombia
Cook Islands
Costa Rica
Croatia
Curacao (Netherlands Antilles)
Cyprus
Czech Republic
Denmark
Dominica
Dominican Republic
Ecuador
Egypt
El Salvador
Estonia
Faroe Islands
Fiji
Finland
France
French Guiana (Fr West Indies)
Georgia
Germany
Ghana
Greece
Greenland
Grenada
Guadeloupe (Fr West Indies)
Guam & the Northern Marianas
Guatemala
Guernsey
Haiti
Hong Kong
Hungary
Iceland
India
Indonesia
Iran
Ireland
Isle of Man
Israel
Italy
Jamaica
Japan
Jersey
Jordan
Kazakhstan
Korea South
Kuwait
Kyrgyzstan
Laos
Latvia
Liechtenstein
Lithuania
Luxembourg
Macau
Macedonia
Malaysia
Malta
Martinique (Fr West Indies)
Mexico
Moldova
Montenegro
Montserrat (UK)
Morocco
Myanmar

Nauru
Nepal
Netherlands
New Caledonia
New Zealand
Nicaragua
Nigeria
Norway
Oman
Pakistan
Palestine
Panama
Papua New Guinea
Peru
Philippines
Poland
Portugal
Puerto Rico
Qatar
Romania
Russia
Samoa
San Marino
Saudi Arabia
Serbia
Singapore
Slovakia
Slovenia
Solomon Islands
South Africa
Spain
Sri Lanka
St. Barthélemy (Fr West Indies)
St. Kitts and Nevis
St. Lucia
St. Martin (Fr West Indies)
St. Vincent and the Grenadines
Sweden
Switzerland
Tahiti (French Polynesia)
Taiwan
Tajikistan
Thailand
Timor-Leste
Tonga
Trinidad and Tobago
Turkey
Turks and Caicos
Uganda
Ukraine
United Arab Emirates
United Kingdom
United States
Uruguay
US Virgin Islands
Vanuatu
Vatican City
Vietnam

Zone 2 and Zone 3: pay as you go rates

These rates apply to every call, text and MB of data used in a Zone 2 or Zone 3 country. They are charged to your account balance and are not covered by your plan inclusions.

Type of use	Zone 2	Zone 3
Voice call within the country you are in (per min)	$1.84	$4.89
Voice call outside the country you are in (per min)	$1.84	$4.89
Receiving a voice call (per min)	$1.84	$4.89
Video call within the country you are in (per min)	$1.84	$4.89
Video call outside the country you are in (per min)	$1.84	$4.89
Receiving a video call (per min)	$1.84	$4.89
Connection fee (per outgoing voice or video call)	$0.00	$0.00
SMS to an Australian number (per 160 chars)	$0.62	$1.84
SMS to a non-Australian number (per 160 chars)	$0.62	$1.84
Receiving an SMS	$0.00	$0.00
MMS to an Australian number (per message)	Standard MMS rate + $1.23/MB data	Standard MMS rate + $18.95/MB data
MMS to a non-Australian number (per message)	Standard MMS rate + $1.23/MB data	Standard MMS rate + $18.95/MB data
Receiving an MMS (per MB)	$1.23	$18.95
Mobile data (per MB)	$1.23	$18.95

Watch your data. Data in Zone 2 and Zone 3 is charged per MB and can cost a lot very quickly. You pay to receive calls and MMS as well. Turn off mobile data and data roaming before you travel, or use a local SIM.

Roaming may be disabled. If we detect that you are in a Zone 2 or Zone 3 country, international roaming may be disabled on your service due to the high costs.

Zone 2 countries (48 destinations)

Algeria
Andorra*
Belize
Bhutan
Chad
Congo ROC*
Congo DRC
Cote D'Ivoire (Ivory Coast)*
Ethiopia*
Fed States of Micronesia*
Gambia
Gibraltar
Guinea Bissau
Guyana
Iraq
Kenya
Kiribati
Lebanon
Lesotho*
Liberia
Madagascar
Malawi
Maldives
Mali
Mauritania*
Mauritius
Mayotte*
Monaco
Mongolia
Mozambique
Namibia*
Norfolk Island*
Paraguay
Reunion*
Rwanda
Senegal
Seychelles
Sierra Leone
South Sudan*
Sudan
Syria*
Tanzania
Tunisia
Uzbekistan
Venezuela
Yemen*
Zambia
Zimbabwe

* Data roaming is not yet available in this country.

Zone 3 destinations

Satellite and Maritime

Good to know

- Roaming is available on Crazy 5G plans only in the countries listed above. If a country is not listed, roaming is not available there.
- Roaming charges are taken from your account balance. Keep Auto Top-Up enabled so your service is not paused while you are away.
- Monitor your usage at myaccount.crazytel.com.au.
- Country zones and prices may change. The current version is always at crazytel.com.au/legal/documents.

Still need a hand?

Free call **1800 272 998** or email **helpdesk@crazytel.com.au**.

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