

International Roaming Rates

What it costs to use your Crazy 5G SIM overseas, and which countries are in Zone 1, Zone 2 and Zone 3. All prices include GST.

Free call 1800 272 998 | helpdesk@crazytel.com.au | crazytel.com.au

Zone 1: \$10 per day

A 5G roaming pack with 3000 minutes, 3000 SMS and 5GB of data.

Zone 2: pay as you go

Per minute, per SMS and per MB rates. Higher than Zone 1.

Zone 3: pay as you go

Satellite and maritime networks. Highest rates.

Zone 1: 5G roaming pack

Price	\$10.00 per day, per 5G roaming pack
Voice minutes	3000 minutes
SMS	3000 messages
Data	5GB

A roaming pack may apply more than once in the same calendar day. Once any one allowance (voice, SMS or data) is exceeded within the current calendar day, a new 5G roaming pack is applied and the remaining allowance on the earlier pack is forfeited.

Zone 1 countries (154 destinations)

AeroMobile	Botswana	Denmark	Guam & the Northern	Korea South
Afghanistan	Brazil	Dominica	Marianas	Kuwait
Aland Islands	British Virgin Islands	Dominican Republic	Guatemala	Kyrgyzstan
Albania	Brunei	Ecuador	Guernsey	Laos
Anguilla	Bulgaria	Egypt	Haiti	Latvia
Antigua and Barbuda	Burkina Faso	El Salvador	Hong Kong	Liechtenstein
Argentina	Cambodia	Estonia	Hungary	Lithuania
Armenia	Cameroon	Faroe Islands	Iceland	Luxembourg
Aruba	Canada	Fiji	India	Macau
Austria	Cayman Islands	Finland	Indonesia	Macedonia
Azerbaijan	Chile	France	Iran	Malaysia
Bahrain	China	French Guiana (Fr West	Ireland	Malta
Bangladesh	Colombia	Indies)	Isle of Man	Martinique (Fr West
Barbados	Cook Islands	Georgia	Israel	Indies)
Belarus	Costa Rica	Germany	Italy	Mexico
Belgium	Croatia	Ghana	Jamaica	Moldova
Bermuda	Curacao (Netherlands	Greece	Japan	Montenegro
Bolivia	Antilles)	Greenland	Jersey	Montserrat (UK)
Bonaire	Cyprus	Grenada	Jordan	Morocco
Bosnia and Herzegovina	Czech Republic	Guadeloupe (Fr West	Kazakhstan	Myanmar
		Indies)		

Nauru	Papua New Guinea	Serbia	St. Martin (Fr West Indies)	Turkey
Nepal	Peru	Singapore	St. Vincent and the Grenadines	Turks and Caicos
Netherlands	Philippines	Slovakia	Sweden	Uganda
New Caledonia	Poland	Slovenia	Switzerland	Ukraine
New Zealand	Portugal	Solomon Islands	Tahiti (French Polynesia)	United Arab Emirates
Nicaragua	Puerto Rico	South Africa	Taiwan	United Kingdom
Nigeria	Qatar	Spain	Tajikistan	United States
Norway	Romania	Sri Lanka	Thailand	Uruguay
Oman	Russia	St. Barthélemy (Fr West Indies)	Timor-Leste	US Virgin Islands
Pakistan	Samoa	St. Kitts and Nevis	Tonga	Vanuatu
Palestine	San Marino	St. Lucia	Trinidad and Tobago	Vatican City
Panama	Saudi Arabia			Vietnam

Zone 2 and Zone 3: pay as you go rates

These rates apply to every call, text and MB of data used in a Zone 2 or Zone 3 country. They are charged to your account balance and are not covered by your plan inclusions.

Type of use	Zone 2	Zone 3
Voice call within the country you are in (per min)	\$1.84	\$4.89
Voice call outside the country you are in (per min)	\$1.84	\$4.89
Receiving a voice call (per min)	\$1.84	\$4.89
Video call within the country you are in (per min)	\$1.84	\$4.89
Video call outside the country you are in (per min)	\$1.84	\$4.89
Receiving a video call (per min)	\$1.84	\$4.89
Connection fee (per outgoing voice or video call)	\$0.00	\$0.00
SMS to an Australian number (per 160 chars)	\$0.62	\$1.84
SMS to a non-Australian number (per 160 chars)	\$0.62	\$1.84
Receiving an SMS	\$0.00	\$0.00
MMS to an Australian number (per message)	Standard MMS rate + \$1.23/MB data	Standard MMS rate + \$18.95/MB data
MMS to a non-Australian number (per message)	Standard MMS rate + \$1.23/MB data	Standard MMS rate + \$18.95/MB data
Receiving an MMS (per MB)	\$1.23	\$18.95
Mobile data (per MB)	\$1.23	\$18.95

Watch your data. Data in Zone 2 and Zone 3 is charged per MB and can cost a lot very quickly. You pay to receive calls and MMS as well. Turn off mobile data and data roaming before you travel, or use a local SIM.

Roaming may be disabled. If we detect that you are in a Zone 2 or Zone 3 country, international roaming may be disabled on your service due to the high costs.

Zone 2 countries (48 destinations)

Algeria	Fed States of Micronesia*	Liberia	Mozambique	Sudan
Andorra*	Gambia	Madagascar	Namibia*	Syria*
Belize	Gibraltar	Malawi	Norfolk Island*	Tanzania
Bhutan	Guinea Bissau	Maldives	Paraguay	Tunisia
Chad	Guyana	Mali	Reunion*	Uzbekistan
Congo ROC*	Iraq	Mauritania*	Rwanda	Venezuela
Congo DRC	Kenya	Mauritius	Senegal	Yemen*
Cote D'Ivoire (Ivory Coast)*	Kiribati	Mayotte*	Seychelles	Zambia
Ethiopia*	Lebanon	Monaco	Sierra Leone	Zimbabwe
	Lesotho*	Mongolia	South Sudan*	

* Data roaming is not yet available in this country.

Zone 3 destinations

Satellite and Maritime

Good to know

- Roaming is available on Crazy 5G plans only in the countries listed above. If a country is not listed, roaming is not available there.
- Roaming charges are taken from your account balance. Keep Auto Top-Up enabled so your service is not paused while you are away.
- Monitor your usage at myaccount.crazytel.com.au.
- Country zones and prices may change. The current version is always at crazytel.com.au/legal/documents.

Still need a hand?

Free call **1800 272 998** or email helpdesk@crazytel.com.au.

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