

Account Balance Refunds

If you wish to cancel your account and your account balance is in credit, and you would like your balance refunded, please contact our billing department by calling: 1800 272 998

If you have made a mistake (added more funds than you should of) please contact our call centre on 1800 272 998 to issue a refund.

Cancellation


A SIP Trunk Customer can cancel an account via Crazytels portal at any time by clicking on “My Account” > “Cancel Account.” This will terminate any DID’s you have on your account and close your account permanently.

For all CrazyPBX customers please email: support@crazytel.com.au or call us on 1800 272 998 to cancel your account.

Refunds are through Direct Deposit only.



Suite 34 , 42 Manilla St,
East Brisbane 4169



1800 272 998



info@crazytel.com.au

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